



April 27, 2017

Dear Provider:

The following provides important updates to the Cigna-HealthSpring (CHS) Long Term Care billing guidelines for Skilled Nursing, Supportive Living and Intermediate Care Facility providers participating in the Medicare-Medicaid Program (MMP) and the Integrated Care Program (ICP).

We've reached out to certain Skilled Nursing and Supportive Living Facility providers regarding their recent submission of claims utilizing the following bill types: **065X and 089X**.

Previously Cigna HealthSpring advised providers to submit claims with the following edits:

- Bill Type 065X: Without Admitting Diagnosis in Box 69
- Bill Type 089X: Without Admission Date Hour in Box 12-13 and Admitting Diagnosis in Box 69

Upon further review, Cigna HealthSpring has decided to relax the edits associated with each bill type to adhere to the State of Illinois HFS Long Term Care Billing Guidelines. Therefore, the above information should now be included.

We encourage providers to resubmit claims between dates of service, 12/1/16 - 3/31/17, that were previously submitted without this information so that it may be factored in to your organization's encounter data.

Please resubmit corrected claims utilizing " 7 " as the Type of Bill Frequency Code. The " 7 " identifies an adjustment of a previously submitted claim. Additionally please submit a REF*F8 and the payer claim control #, which is the original claim number associated with the claim, when rebilling. Resubmissions must be received on or before 6/30/17.

If you have any questions or concerns, please contact Shoshana Butler, Provider Relations Representative. Shoshana may be reached by calling her office telephone number at 312-548-2253, cell phone number at 312-350-6360 or via email at shoshana.butler@healthspring.com

Thank you for being a part of our network and for the continued support and care of our members and your patients.

Regards,
Melissa Dannenberg
Vice President Contracting
Cigna-HealthSpring SpecialCare of Illinois
Cigna-HealthSpring CarePlan of Illinois

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