



(Medicare-Medicaid Plan)

January 24, 2017

Dear Provider:

Cigna-HealthSpring (CHS) would like to keep you informed regarding the recent updates made to its Long Term Care (LTC) billing guidelines for Intermediate Care Facility and Specialized Mental Health Rehabilitation Facility providers participating in the Cigna-HealthSpring CarePlan of Illinois (Medicare-Medicaid Program (MMP)) and the Cigna-HealthSpring SpecialCare of Illinois (Integrated Care Program (ICP)). LTC claims with dates of service (DOS) on or after December 1, 2016, must be submitted following the new billing guidelines. A description of the updates to our billing requirements can be found below.

MMP and ICP: Custodial Care

- Claims must be billed according to HFS billing guidelines which include:
 - Reporting effective day of Medicaid service
 - Reporting leave of absence (LOA) days
 - Reporting Third Party Liability (TPL)
 - Revenue code 190 is no longer in use (claims will deny as the code is no longer valid)

Custodial – Billing Codes

The following revenue codes are required when billing for Custodial Care:

Service Description	Billing Codes
General Room and Board: Private Room	Rev. 0110
General Room and Board: Semi-Private Room	Rev. 0120
General Room and Board: 3 and 4 beds	Rev. 0130
General Room and Board: Deluxe Private	Rev. 0140
General Room and Board: Ward-Five or more beds	Rev. 0150
General Room and Board: Other	Rev. 0160

Bed Holds – Billing Codes

Please note that while not a reimbursable service due to change in the 2012 SMART Act, Bed Hold days should still be billed to the MCOs to ensure continuity of care.

Service Description	Billing Codes
Bed Hold – Patient Convenience	Rev. 0182
Bed Hold – Therapeutic Leave	Rev. 0183
Bed Hold – Nursing Home (Hospitalization)	Rev. 0185

Detailed information on the new HFS billing guidelines can be found on their website at the link listed below.

HFS Long Term Care Direct Billing:

<https://www.illinois.gov/hfs/MedicalProviders/ltss/Pages/LongTermCareDirectBilling.aspx>

Our dedicated Provider Relations Representative, Shoshana Butler, is here to assist with any questions you may have regarding the updated billing guidelines. She is also available to assist you with escalated claim issues or if your staff would like to schedule an in-service at your office or a webinar. Shoshana may be reached by calling her office telephone number at 312-548-2253 or her cell number at 312-350-6360 or via email to shoshana.butler@healthspring.com.

We look forward to continuing our mutually beneficial relationship and appreciate the excellent care your staff provides our members.

Regards,

Melissa Dannenberg
Vice President Contracting

All Cigna products and services are provided exclusively by or through operating subsidiaries of Cigna Corporation, including HealthSpring of Tennessee, Inc. The Cigna name, logos, and other Cigna marks are owned by Cigna Intellectual Property, Inc.

Cigna-HealthSpring CarePlan of Illinois is a health plan that contracts with both Medicare and Illinois Medicaid to provide benefits of both programs to enrollees.