



January 24, 2017

Dear Provider:

The following provides important updates to the Cigna-HealthSpring (CHS) Long Term Care billing guidelines for Skilled Nursing and Supportive Living Facility providers participating in the Medicare-Medicaid Program (MMP) and the Integrated Care Program (ICP).

In August, all participating Skilled Nursing providers were sent a new Skilled Nursing Facility agreement along with a letter stating that effective for dates of service as of October 1, 2016, that claims would be adjudicated utilizing the Illinois Department of Healthcare and Family Services of Illinois (HFS) new Long Term Care (LTC) billing guidelines. Please refer to your specific contract terms to determine if the new LTC billing guidelines referenced below are applicable.

SNFs contracted on RUGS MMP rate exhibit:

- The effective date of the LTC billing guidelines became effective as of October, 1, 2016

SNFs contracted on levels MMP rate exhibit:

- In general, the new billing guidelines did not impact the MMP rate exhibit, except for residential room and board
- All Residential room and board claims must use appropriate revenue code as listed in the HFS new LTC billing guidelines

For facilities which are reimbursed based on “levels”, notification will be sent at a later date outlining when the new LTC billing guidelines will be instituted.

Descriptions of the billing requirements can be found below.

MMP: Skilled Claims

- Claims must be billed using a RUGS score and must follow HFS guidelines when reporting Medicare and Medicaid covered days
- Claims cannot be billed across months; all DOS on claim must be within the same month
- Must report Third Party Liability (TPL) on claim

MMP and ICP: Custodial Care

- Claims must be billed according to HFS billing guidelines which include:
 - Reporting effective day of Medicaid service
 - Reporting leave of absence (LOA) days
 - Reporting Third Party Liability (TPL)
 - Revenue code 190 is no longer in use (claims will deny as the code is no longer valid)

Custodial – Billing Codes

The following revenue codes are required when billing for Custodial Care:

Service Description	Billing Codes
General Room and Board: Private Room	Rev. 0110
General Room and Board: Semi-Private Room	Rev. 0120
General Room and Board: 3 and 4 beds	Rev. 0130
General Room and Board: Deluxe Private	Rev. 0140
General Room and Board: Ward-Five or more beds	Rev. 0150
General Room and Board: Other	Rev. 0160

Bed Holds – Billing Codes

Please note that while not a reimbursable service due to change in the 2012 SMART Act, Bed Hold days should still be billed to the MCOs to ensure continuity of care.

Service Description	Billing Codes
Bed Hold – Patient Convenience	Rev. 0182
Bed Hold – Therapeutic Leave	Rev. 0183
Bed Hold – Nursing Home (Hospitalization)	Rev. 0185

SLF – Billing Codes

HCPC code T2033 is no longer in use. The following billing codes are to be submitted on an 837I / UB-04 claim form:

Service Description	Billing Codes
All Inclusive (Ancillary/General)	Rev. 0240
Patient Convenience	Rev. 0182
Therapeutic Leave	Rev. 0183
Hospitalization	Rev. 0185

Detailed information on our billing guidelines as well as other useful topics can be found in our updated ‘Skilled Nursing Facility In-Service’ published on our website under Provider Education and Training. Please find links to the websites below.

Cigna-HealthSpring Care Plan of Illinois (MMP)

<http://careplanil.com/>

Cigna-HealthSpring SpecialCare of Illinois (ICP)

<http://specialcareil.com/>



Shoshana Butler, Provider Relations Representative, is available to assist with any questions you may have regarding the updated LTC billing guidelines. She may also assist with escalated claim issues or provide an in-office in-service or webinar upon request. Shoshana may be reached by calling her office telephone number at 312-548-2253, her cell number at 312-350-6360 or via email at shoshana.butler@healthspring.com.

Thank you for being a part of our network and for the continued support and care of our members and your patients.

Regards,

Melissa Dannenberg
Vice President Contracting

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