

CHOOSE ELECTRONIC PAYMENT SERVICES

Enroll now to reduce costs and improve efficiency

Two ePayment options available:

- › Electronic Remittance Advice (ERA)
- › Electronic Funds Transfer (EFT)

Are you searching for ways to maximize revenue and profit by reducing costs and increasing efficiency?

Good news! Cigna-HealthSpring can help. Working with Emdeon, we now offer the following ePayment services:

ERA

You can now receive HIPAA-compliant 835 ERA files via the Emdeon Direct Connect clearinghouse channel, existing vendor channel, or Emdeon Payment Manager Deluxe. Providers who are able to automatically post 835 remittance data will save posting time and eliminate keying errors by taking advantage of 835 ERA file service.

EFT

EFT is an electronic payment method (versus paper check) that directly deposits funds, which can improve and transform your reimbursement process. It allows for faster reimbursement, payments are distributed more securely by virtually eliminating lost check payments, and cash flow is accelerated.

IMPORTANT! If you sign up for EFT, you will automatically be enrolled to receive ERA.

QUESTIONS? HELP IS HERE.

Call Emdeon at
1-866-506-2830
Monday - Friday, 7 a.m. - 4:30 p.m. CST

Enroll today. Here's how:

ERA

1. Download Provider ERA Enrollment Form at www.emdeon.com/resourcepdfs/ERAPSF.pdf
2. Complete ERA Enrollment Form and submit by:
Email: batchenrollment@emdeon.com, or
Fax: **1-615-885-3713**

NOTE: ERA enrollment for all Cigna-HealthSpring health plans must be enrolled under Cigna-HealthSpring Payer ID "52192".

EFT

If you are already enrolled with Emdeon EFT:

1. Complete the EFT payer change/add/delete authorization form at www.emdeon.com/epayment/enrollment/EFTPCF.php
2. In the first two columns under change/add/delete, use **52192 and Cigna-HealthSpring**
3. The last two columns will be your information
4. The document can be submitted electronically with eSign located at bottom of form window.

If you are not enrolled with Emdeon for EFT, you have two ways to enroll:

- › Emdeon ePayment Enrollment Form: www.emdeon.com/epayment/enrollment/enrollform.php
- › Emdeon ePayment Enrollment Wizard: www.emdeon.com/eft/index.php

Together, all the way.®

